

W-01303A-09-0343
SW-01303A-09-0343

OPEN MEETING AGENDA ITEM

ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM



0000136110

Investigator: Guadalupe Ortiz

Phone: 2012 APR 25 P 1:01

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 103395

Date: 4/24/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Susan Cox
First: Susan Last: Cox

Account Name: Susan Cox

Home: (000) 000-0000

Street:

Work: Arizona Corporation Commission

City: Litchfield Park

CBR: DOCKETED

State: AZ Zip: 85340

is: APR 25 2012

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

CORRESPONDENCE RECEIVED - Opinion Opposed:

Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007

RE: DOC NUMBER: W-01303A-09-0343

ATTN: Gary Pierce, Chairman, Bob Stump, Commissioner, Sandra D. Kennedy, Commissioner,
Paul Newman, Commissioner, Brenda Burns, Commissioner

Dear Commissioners:

As a resident of Russell Ranch Community, I/we object to EPCOR's request to extend the time to implement a winter average waste water design. We believe that EPCOR should implement the winter average rate design by June 1, 2012, as ordered by the Commission in decision number 72047.

Russell Ranch residents received ample notice of the change and fully understood how the waste water rates will be calculated going forward. As a homeowner, I have made considerable efforts and sacrifices to conserve water usage in an attempt to avoid excessive waste water bills.

Based on the foregoing, I/we request that the Commission deny EPCOR's request for an extension to the winter water average rate design. As a resident of Russell Ranch, I/we have prepared for the water rate change and believe it should go into effect June 1, 2012 as initially ordered.

Regards,

Your name and address

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Susan Cox

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 4/24/2012

Opinion No. 2012 - 103395

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax: (6

Priority: Respond Within Five Days

Opinion No. 2012 - 103394

Date: 4/24/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Clayton

Cox

Account Name:

Clayton Cox

Home: (602) 998-1111

Street:

5500 N. Litchfield Park

Work:

City:

Litchfield Park

CBR:

State:

AZ

Zip:

is:

Utility Company:

Arizona - American Water Company

Division:

Water

Contact Name:

Contact Phone:

Nature of Complaint:

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Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007

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Regards,

Your name and address

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Clayto Cox

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 4/24/2012

Opinion No. 2012 - 103394
